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	Q1 2018	Q4 2017	Q3 2017	Q2 2017
% of Customer Directed Accounts ( <i>nondiscretionary</i> ) that were profitable	31	33	32	30
% of Customer Directed Accounts ( <i>nondiscretionary</i> ) that were not profitable	69	67	68	70
Total # of Customer Self Directed Accounts	38,732	37,415	37,390	36,982

**PAST PERFORMANCE IS NOT NECESSARILY INDICATIVE OF FUTURE RESULTS.**

Investment Products: Not FDIC Insured \* No Bank Guarantee \* May Lose Value

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