Foreign Account Opening

Required Forms

To open an account, please send us the following material:

- A completed Account Application (the application is enclosed)
- A copy of the following documents for each person applying for an account. The full name and address must match in all the documents.
  - Completed IRS Form W-8 BEN
    Please include your country’s tax identifying number, if any. (The form is enclosed. You can also find it by going to tdameritrade.com > Client Services > Form Library, then choosing “W-8BEN Substitute.”)
  - Passport (must be current)
    If you do not have a passport, please send a government-issued photo ID, along with a letter stating that you do not have a passport.
  - Visa (must be current)
    If your Visa has expired, please provide the expired Visa and extension paperwork.
  - Proof of Residence
    - A utility bill (gas, water, electricity), bank statement, or household register. We cannot accept a credit card statement, TV or satellite provider bill, cell phone bill, or landline bill as proof of residence.
    - The document must be in English characters or a certified English translation. (Spanish is acceptable as well.)
  - Completed Letter Of Explanation for U.S. Mailing Address/Phone Number for Form W-8 (required only if a mailing address/phone number in the United States is listed on the application)
    The letter should include the reason you have a U.S. address. (A copy of the letter is enclosed. You can also find it by going to tdameritrade.com > Client Services > Forms and Agreements, then choosing “W-8BEN Attachment A.”)

This material will be reviewed on a case-by-case basis.

Where to Send the Forms:

- Fax: 866-468-6268
- Mail: 200 South 108th Ave. Omaha, NE 68154-2631, United States of America

After You Send Us the Forms:

- Please check your personal email for any possible updates or additional steps that may be needed.
- Please wait seven business days before calling to check on the status of an application.
- Once your account has been opened, you will receive a four-digit personal identification number (PIN) and your account number via regular mail. You will also be able to access your account by calling and speaking with a representative.

For Help or More Information, Please Call:

- English: 800-669-3900 (24 hours/7 days a week)
- Spanish: 888-376-4684 (9 a.m.-5 p.m. Eastern Time, weekdays)
- Mandarin or Cantonese: 877-888-1238 (9 a.m.-6 p.m. Eastern Time, weekdays)

If calling from outside of the U.S. please visit us online at https://www.tdameritrade.com/contact-us for assistance.